

READ
CAREFULLY

HOW WE WORK

Conditions and work protocol

1 HOW TO PAY

- 50% Transfer to budget acceptance / Rest: Transfer at the end of the work. and before leaving the factory.
- The final amount sent may vary +/- 3%
- Budget confirmation after reviewing final art or design.
- Budget validity for 15 days.
- IVA NOT INCLUDED.

2 DESIGN AND LAYOUT

- Design and final art is always provided by the Client.
- If the client does not have the final art. Bowings can make the layout of the material and never the design. (Request a specific budget for the layout).

3 DIGITAL TEST CONFIRMATION

- Once the payment is made, a digital proof will be sent for acceptance in a maximum of 2 days. It's time to review carefully: texts, images and review all the content of the test. Once given the agreement, goes to production without touching this final original.
- From this OK, we will start with the production of your work and from that day you must count the production days.

4 PRODUCTION TIMES IN JANUARY, FEBRUARY AND MARCH 2019

- 1º - Normal Production and Offers: between 8 and 10 working days from the OK .to the digital test.
- 2º - For Urgent Production: between 5 and 7 working days + emergency surcharge of 12%
- 3º - For Urgent Surplus Production: between 4 and 5 working days + 30% surplus surcharge (this option is only possible for jobs over 100 €)
- 4º Consult and always confirm by mail when other dates, quantities or conditions are needed.

5 PRODUCT PRESENTATION

- In cardboard boxes or in a European pallet if the quantity justifies it.
- Any special handling (bagging, flow pack, insert inserts, etc.) will be budgeted separately.
- Any packaging or special logistics (special boxes, special palletizing, special weight, etc.) will be budgeted separately.

6 SHIPPING TIMES FOR MEDIUM AND SMALL QUANTITIES

- All shipments are made by TNT that establishes a shipping time of 24h-48h, if you need a faster transport check prices.
- On the other hand you can always send your own transport to pick up at the workshop.
- Higher quantities that involve pallets, consult supplier price and time.

7 THANKS FOR TRUSTING US

If there is any disagreement with the work system, you can re-enter your transference. We are happy to work with you, always offering a quality service and informative transparency.



If you have any questions or concerns,
please send them to us by e-mail to
marketing@bowings.es